

Continuum Attractions COVID-19 Company Statement

For specific advice on visiting our attractions and how we can work together to keep everyone safe, please see our individual attractions' websites.

COVID-19 Workplace Risk Assessments

Continuum Attractions and its subsidiaries have carried out COVID-19 workplace risk assessments following the guidance of the HSE and external associations including Common Sense Compliance, BALPPA and ALVA.

These workplace risk assessments will be shared with our teams as part of their back to work inductions which will include specific COVID-19 online training prior to returning to work.

COVID-19 Cleaning Regime

We have enhanced our cleaning regimes at all of our attractions and support office, these include signage to encourage guests and team to regularly wash their hands, no touch hand sanitizer stations throughout and 30 min cleaning regime to disinfect all touchpoints and specifically toilets.

We have added video and information on our websites to let our guests know what to expect pre and during their visit, it details the safety measures that we have introduced to ensure their visit is safe and enjoyable.

Working from Home

Continuum Attractions has consulted with its team and encouraged working from home where practical, we have carried out Home working risk assessments and ensured that the team have the right equipment to support their home working.

Regular communication has taken place via Planday and weekly video calls to ensure we are looking after their physical and mental wellbeing.

Social Distancing

We continue to monitor government guidance regarding social distancing and have completed a detailed road map for operation during COVID-19, measures including:

- Floor signage
- Reduced capacity on tours
- Contactless payments
- Only prebookable visits
- Face coverings and gloves for team
- Perspex screens at till points
- Team working in designated areas
- Team working side by side or back to back
- Linear routes around attractions, cafés and retail
- Break rooms to allow social distancing with enhanced cleaning
- No sharing of workstations
- Offices with appropriate spacing between desks, as well as desks not being opposite each other.

Each individual activity (admissions, retail, tour, café, kitchen etc.) has been risk assessed to ensure that we can maintain the recommended social distancing and minimise transmission risk, where this is not possible, measures have been introduced to minimise the risk or not carry it out.