

Important Allergy Information

Although York's Chocolate Story is not situated on a factory site, we do have a production kitchen to allow for hands-on activities and for producing our own range of retail products. The chocolate products that we make and the samples we give out on the tour do not contain nuts but are produced in an environment where nuts may be present. Therefore, they cannot be guaranteed to be trace free. To counter this, we source pre-wrapped chocolate lollypops from a 'free-from' company called Kinnerton confectionery. Our guides will provide these for the allergy sufferer when appropriate and will ask for allergy notification at the beginning of each activity. This does mean the samples are less varied but that the sufferer is safe to eat what they are given.

It is entirely the decision of the teacher or supervising parent whether or not to allow the allergy sufferer to make something on the hands-on stations or during practical workshops. It is possible for the allergy sufferer to make something for a family member whilst having a free-from lollypop to enjoy themselves, depending on the severity of the allergy. If our staff are pre-warned about the condition, the child will not touch the ingredients without wearing gloves.

Our Kinnerton lollypops are also free from dairy, egg and gluten.

Please let us know if anyone in your group has a food allergy.

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